

-----Original Message-----

From: alan wood [REDACTED]
Sent: 30 March 2016 14:03
To: Belfield, Peter
Subject: Re: Garrick's Head

> On 30 Mar 2016, at 13:59, alan wood [REDACTED] wrote:

>

> Ref: Noise levels

>

> I am a resident living on Beechfield Avenue and am writing to complain about the increasing noise levels, which are occurring more frequently from the Garrick's Head pub, Moorside Road, Flixton.

>

> Recently events held at the venue are become increasingly louder, continuing into the early hours of the morning.

> The noise levels especially over the weekends are a nuisance, and can be heard through closed doors and windows, to the extent where it stifles the volume of our home entertainment.

> Events held which continue into the morning hours are a real disturbance we have young children and this has been a problem when trying to sleep.

>

> The surrounding area to the Garrick's Head is mainly residential and the noise nuisance is only going to increase with the summer months approaching. I have passed your details onto several other concerned residents.

>

> Regards

> Julie Wood

From: alan wood [REDACTED]
Sent: 10 May 2016 10:15
To: Grey, Donna
Subject: Re: Automatic reply: Garricks Head, Urmston

F.A.O. Donna Grey

Unfortunately I'm writing concerning the noise nuisance again from the Garricks Head. The past two Saturday evenings 30th April and 7th May the volume has been particularly bad. The music could be heard word for word :
9.52pm Falling in love with someone you shouldn't fall in love with
10.04pm Summer of 69
10.09 Friday I'm in love
11.40 Sex on fire

And the list goes on !
At 11.40pm my 9 year old daughter was woken by the noise which is I find totally unacceptable. I am aware music can be played until 11pm however the noise which woke my daughter was playing at 11.40 ???
The noise is an issue for local residents and with the warmer evening approaching and windows open it is a real problem.
I will be passing your email details over to other concerned neighbour's who have commented recently and who are also unhappy with the noise nuisance.

Regards
Julie Wood

From: Samantha Deakin [REDACTED]
Sent: 12 May 2016 12:03
To: Grey, Donna
Subject: RE: Garricks Head, Urmston

Hello Donna

I would like to make an official complaint about the music events at the Garrick

The Jonny Spangles event kept my whole family up until after 2 am – due to the loud music.

In addition, most Saturday's are also a problem to me.

The fire door is not being kept closed at all times – this is opened for ventilation reasons and this is not acceptable to the local residents.

I consider this to be a statutory nuisance which I would like you to resolve.

I would like to make an objection to any further extension of time that the Garrick request.

They should be monitoring the noise from their premises on a regular basis and ensure that they are not causing a problem to the local residents. They should consider holding a public meeting to see what effect they are having on the local residents.

I know I am not the only one who is affected.

Please can you advise me what I would need to do to take this further.

Kind Regards

Samantha Deakin

From: mandy.fitzsimmons [REDACTED]
Sent: 26 December 2016 23:33
To: Licensing; Belfield, Peter
Cc: Taylor1, Janet; Belfield, Peter; Lally, Paul
Subject: RE: The Garrick's Head Urmston M41 5SH/

Dear Joanne and Peter

I would like to complain (yet again) about the ridiculous noise levels from the Garrick's Head and their lack of respect for neighbours and licensing laws. I telephoned them at 9.30 this evening to ask them to close their side doors and ask what time they would be playing music until as it was very loud and my children were trying to sleep. The lady I spoke to said they had a licence until 11.15 and their doors were closed and wasn't very interested in my complaint.

I would like to know why I can still hear very loud live music (rolling on the river) at 11.30pm. If their licence is until 11.15 why do they think they can carry on until later? Clearly they do not care about people trying to sleep or the licence that you give them.

This is not the first time I have complained about the noise levels or the fact that they go over their hours. It's just not on. I have a young family and need my sleep. I wish I could move house but we can't afford to. It's having a detrimental affect on my health and stress levels every weekend because of the noise. We shouldn't have to tolerate this. The landlord / landlady should be made to leave the premises and stand by the nearest property every half an hour to record the noise levels and adjust accordingly. How often do council employees visit pubs who play live music to monitor the sound levels?

I hope to hear from you soon.

Kind regards

Mandy Fitzsimmons

From: Mandy Fitzsimmons [REDACTED]
Sent: 09 June 2018 00:25
To: Licensing
Subject: Garrick's Head M41 5SH

Hi

What time is this pub allowed to play music until? They are playing very loud music on a Friday and Saturday until after midnight and it's just not acceptable. It's very loud and stopping local residents from having their windows open and being able to sleep. Its got to stop.

Kind regards
Amanda

[Sent from Yahoo Mail on Android](#)

Garrick's Head noise M41 5SH



Daisy Cooper

To  Licensing

SRU'S



 Reply

 Reply All

 Forward



Sat 21/12/2019 22:06

Hi

The loud music from The Garrick every Saturday night is just ridiculous. They have the side doors open and the music blasts out for all local residents to hear. How on earth can there be a planning request to build apartments right next to the door where the music comes from?

This music can be heard on Craig Avenue so unless the pub is going to be completely sound proofed, why would anyone want to move into the flats? Unless you are completely happy to be kept awake until past midnight every Saturday?

Personally I would recommend the whole building to be knocked down and houses be built instead.

What can be done about the noise every Saturday?

Lucy Rogers

From: Daisy Cooper [REDACTED]

Sent: 21 June 2020 20:05

To: Licensing <licensing@trafford.gov.uk>

Subject: Garrick's Head Pub, Moorside Road, Urmston M41 5SH breaking lockdown rules

To whom it may concern

The Garrick's Head has been open at the weekends to sell takeaway drinks. However, people are not taking drinks away, they are staying in the beer garden and car park, in large noisy groups, drinking and then buying more drinks.



This should not be happening, surely the pub is breaking the law by allowing this and should have their license revoked?

I have attached photos of the groups who were drinking there for over an hour today.


Garrick's Head M41 5SH

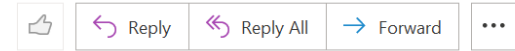


Daisy Cooper

To  Licensing;  Environmental Health

SRU'S

 You replied to this message on 13/08/2020 13:20.



Thu 30/07/2020 22:28

This pub was trouble from day 1 when lockdown was lifted and the police were there at 4pm.

Local residents have to put up with loud, drunk people outside every night. Saturday nights are ridiculous with people shouting outside well after 12.30am. Why are they allowed to serve drinks this late?

Please look into this. It really isn't fair that we are kept awake every weekend while they break the rules.

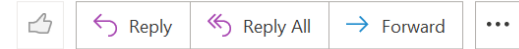
Re: 174347 - Garrick's Head



Daisy Cooper

To: Grey, Donna

 You replied to this message on 17/08/2020 16:07.



Sat 15/08/2020 10:01

Dear Donna

I am very disappointed by this. Several nights this week from Sunday onwards we have had to put up with noisy people in the car park from 12.30 onwards. Why is last orders 12am with kick out at 12.30 in a residential area?

My 9 year old daughter was woken up at 11.45pm with people shouting in the car park.

With it being so hot we've had our windows open at night but then that means we either get woken up or can't sleep because of drunken idiots standing outside the pub for ages shouting.

Of course the landlady will try and blame others but it's definitely noise from the pub and not local parties when it's from their direction and several nights a week!

I've not heard anything good about the new landlady. She's known for running pubs with people taking drugs and then losing her licence. I just hope she doesn't stay around for long here either as clearly there is no regard for local residents.

Apparently there is an outside event at the pub on 29th August, how will this be checked on with regards to social distancing and noise?

Regards

Daisy

Garrick Head Urmston



Jennifer Nolan

To Licensing

Cc Environmental Protection

Licensing Act 2003 - Premises Applications/Queries

Follow up. Completed on 28 May 2021.
You replied to this message on 28/05/2021 15:24.

Hi

Please can someone confirm why from tonight the Garricks Head in Urmston is now opened till 2am throughout the bank holiday?

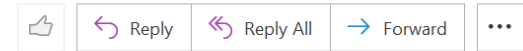
Have the people who agreed this visited the area?

It is mainly residential!

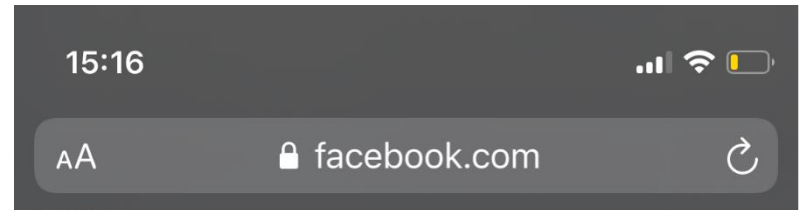
Please confirm ASAP why this was agreed and on what basis?

Regards

Jen Whitworth



Fri 28/05/2021 15:17



Garricks Head (Flixton)

3 hrs · 🌐

🍷🍷 BANK HOLIDAY WEEKEND 🍷🍷

What a great weekend we have planned

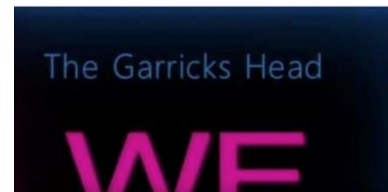
Open till 2am Friday, Saturday, Sunday and Monday.
Last entry 11pm.

☀️☀️ The weather is looking good . Come and sit in the beer garden. Bring the kids and pooches. ☀️☀️

🎤🎤 We have a DJ playing Saturday and Sunday evening. Unfortunately there is no singing or dancing allowed but it won't stop us having a good time.

⚽⚽⚽ Champions league final.
Manchester City vs Chelsea
Kick off 8pm tomorrow ⚽⚽⚽

If you want to book a table for any of the weekend please message us or call 0161 747 9033



Re: The Garrick Pub Urmston

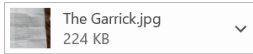


Simon Wrigley

To: Licensing; Armstrong, Katie



Follow up. Start by 14 June 2021. Due by 14 June 2021.
If there are problems with how this message is displayed, [click here to view it in a web browser.](#)



Hi Katie,

Apologies, my email system is annoyingly unreliable....I've cut and pasted the email into the body of this email below. It was sent to Environmental Protection at Trafford, and copied to Licensing at Trafford and to the three local councilors who represent the Flixton ward affected. I have also attached the letter sent to local residents by The Garrick Pub.

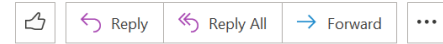
Many thanks,

Simon Wrigley

Email sent Thursday 10th June:

I would like to complain about the level of noise coming from The Garrick pub on Moorside Road Urmston. As we lie in bed at night we can hear constant noise and shouting on Friday and Saturday evenings, particularly at and around midnight. In addition to the noise, we have witnessed people coming out of the Garrick smashing bottles in the street, overturning bins, and taking drugs (the evidence of laughing gas cannisters is all around in the streets around The Garrick pub)

We are new residents at 2A Briar Close, together with our daughter at number 2B Briar Close (new flats above the old Coop building (42-44 Brook Road). Our daughter has an 18 month old child who has been kept awake at night with the noise. Many other residents are extremely unhappy with the level of noise and antisocial behavior, which is apparently worse than ever, according to one resident of 44 years on Briar Close.



Fri 11/06/2021 20:00

I was staggered to receive the attached letter through our letterbox today from the Garrick informing us that they are planning live music OUTSIDE the pub, running until 10pm at night, together with a large tv screen showing the Euro football, which could easily last until well beyond 10pm. Our grandson goes to bed at 7pm!!

1 Is it possible to prevent these events from taking place, in view of their unacceptable antisocial nature, and the groundswell of public opinion against them? - we have not met a single neighbour in Favour of the events

2 Who should I contact regarding the illicit drug abuse which is clearly taking place and no doubt contributing to the noise and total disregard for local residents?

This is a totally unsuitable venue for open-air events of this nature We estimate the noise will reach well over 200 homes in the neighbourhood (ie at least 400 residents).

3 In addition to the unsociable behavior, the Garrick has caused a huge parking problem on our streets as they are now using what was the already reduced car park for outdoor seating. Who should we contact regarding this issue? The car park at the Garrick used to be much larger, but half of the car park is currently a building site for new dwellings. The remaining small car park has now disappeared completely due to the new table area. One elderly resident on Brook Road was recently blocked in by a car parked across his drive.

When we spoke to the licensee, John, he was abusive to us and did not accept any responsibility for the nuisance and antisocial behavior of his customers - I understand that this is completely incorrect, and that a key responsibility of a licensee is to ensure that the local community is protected from noise and antisocial behaviour. Please ensure that my name and address is NOT supplied to the Garrick pub, as we found John very intimidating, and frankly do not trust him.

4 Has the pub been granted permission to hold these open air events?

5 And if so, who has agreed to this crazy decision and how do we challenge it?

Many thanks,

Simon & Helen Wrigley 2A Briar Close M41 5PX (07741 242903)

and

Emma Wrigley 2B Briar Close M41 5PX

Attachment:

The Garricks Head
Moorside Road
Urmston
Manchester
0161-747-9033
07539101169

Dear Neighbours,

We just wanted to introduce ourselves myself (Dawn) and Steve are the landlord of The Garrick's Head. I am a local lady who has owned pubs and estate agents in the area for the last 30 years.

Our aim is to make this a community pub that is a safe environment for everybody.

We want to bring it back to its former glory where you can bring the kids and dogs for a relaxing time.

We are involved in a lot of charity work and our main charity is Clic Sargent which is a children's cancer charity.

We will be putting on events to raise money.

We would like all our neighbours to have priority bookings .

We have recently had an outdoor screen fitted outside for the euros. The last game starts at 8pm and the outdoor tvs will be turned off after the match as we want as little disruptions to noise as possible.

The side smoking area will close at 9pm. We have signs surrounding the pub asking customers to always respect our neighbours.

At weekends we also have a door team to enable us to keep the noise down and disruption to a minimum.

We will be putting on live music outside on occasions which will finish by 10pm. you will have priority on all bookings.

We run a challenge 25 policy with a zero tolerance to drugs.

We have teamed up with pub watch which all pubs in the area. If there is any form of violence, racism, and homophobic behaviour they will be banned from all pubs.

If you have any issues regarding customers, noise or the pub please feel free to call in or give me a call to discuss it.

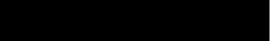
If we can all work together to bring the pub back to what it was and make it known for a community and charity work.

Kind regards


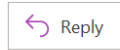
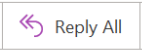
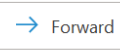



Complaint about pub



rachel walker
To  Licensing



  Reply  Reply All  Forward 

Sun 13/06/2021 22:22

Hello

Please send forms to record complaints and diarise regarding our local pub, The Garricks Head on Moorside Road in urmston.

Constant noise, anti social behaviour including drug dealing and urinating on properties as well as obstructive parking are causing a nuisance to neighbours.

Regards

Sent from my iPhone

The Garrick Head Urmston

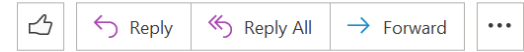


Jennifer Nolan

To Environmental Health; Armstrong, Katie

SRU'S

Follow up. Start by 14 June 2021. Due by 14 June 2021.



Mon 14/06/2021 13:10

Pls see attached videos from our back garden ring camera just from this weekend.

First one is at 1am on Friday morning - my husband goes to have a look at why there is still so much noise. This is every weekend as the pub now uses its car park space as a seating area noise and shouting and now the TV playing boxing matches goes on through to midnight and beyond.

The next 3 videos are from Sat - people from the pub coming down the back of our house onto private property to smoke weed, be sick and urinate.

Again as there are now crowds allowed to drink outside where the car park used to be they are hopping over the wall and using private property to do what they want.

The pubs capacity and outdoor space has increased since lockdown.

The noise is excessive from the pub - and as it's allowed to be open till 12am and on occasions 2am this noise continues all through the day and night.

Pls can this be reviewed - i can't understand why it's allowed to be open so late when there are mainly families and young children who live in this area.


It's unacceptable and is encouraging antisocial behaviour. It is not a family pub or a residential pub it's like a sports bar/club with the TV that faces residential properties. I feel like I'm living back in the town centre on a sat night and spill out time.

Pls can you confirm what you will do to tackle these problems?


Concerns re Garrick's Head Pub

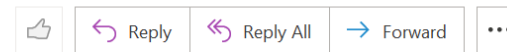


Kate Broadhurst

To  Armstrong, Katie

SRU'S

 Follow up. Start by 21 June 2021. Due by 21 June 2021.



Fri 18/06/2021 17:47

Dear all

I'm sure the issues regarding the above named pub has now been brought to your attention but I feel compelled to write regarding my concerns about the illegal activity and general nuisance caused since the reopening of The Garrick's Head pub on the corner of Brook Road and Moorside Road in Flixton.

Firstly, let me say that previously there was never been a problem, certainly not one that I am aware of or witnessed and the noise after closing time never bothered me. However since the establishment came under new management there has been such a deterioration in the activity and behaviour of its clientele that it has made the area a virtual no-go zone for my family (and I'm sure other families feel the same).

There is open drug use on the premises, I choose to walk alternative routes when I'm with my children as I am fearful that they might witness this. Outside the pub there is regularly regarded remnants of drug-use and various bodily fluids - vomit, urine and blood. In the best of times this would be disgusting and unsanitary but during a pandemic it's unsafe and should be dealt with by management as part of a considered risk-assessment, not left to residents to deal with.

There are late night disturbances, fights, screaming, anti-social behaviour, bins kicked over and the noise last Friday (11th) was so loud between 12.45am and 1.15am that it woke my children up. I was unaware that the pub had a late licence and the noise is certainly outside of the hours advertised on it's website/ social media.

The parking is dangerous and if something is not done to remedy this with immediate effect I am concerned there will be an accident or worse. I have already seen a child nearly knocked off his bike because the visibility, due to the double parking, is abysmal. Cars regularly double park at the top of the cul-de-sac I live on and today we were unable to get our bins emptied because the lorry couldn't access the road. The morning after the England game last week cars were double parked and vans couldn't access, or get out of, the road. Further to the obvious dangers posed by such parking for children and adults crossing the road, the access issue directly puts a number of elderly and vulnerable residents at risk as they regularly rely on ambulances to assist them. I would like to hear your ideas on solving this particular issue as it's of primary concern due to the immediate risks it poses to residents. Since complaints have been made, the pub has in the last couple of days opened a small corner of its carpark that was hitherto cordoned off. As the capacity of this is far less than a tenth it was previously (before it was sold for houses and the remaining small area repurposed to extend its outdoor beer garden) it remains to be seen if this will have any impact.

The accelerated deterioration of the pub is also concerning as the site has not historically been problematic. Is it usual, as part of your enquiries and research, to look at the licensee's previous establishments to see if this an ongoing problem? If that were the case it would feel rather more serious and worrying to local residents.

I trust that this email will remain private, or certainly if its content is shared that my name, identifying location (the fact I live on a cultural-de-sac) and email address will be redacted.

Thank you in advance, I will wait to hear back from you

Kindest regards

Kate

The Garrick Pub, Flixton



Elizabeth Kistler Coulson

To Environmental Health; Armstrong, Katie; Carter, Ged; Thomas, Simon; O'Sullivan, Dolores

SRU'S

Follow up. Start by 21 June 2021. Due by 21 June 2021.



Reply

Reply All

Forward



Fri 18/06/2021 23:5

To Whom it May Concern,

I write to bring your attention to the excessive noise and anti-social behaviour at The Garrick Pub on Brook Road, Flixton. I have lived on Brook Road for seven years, and until the new management took over the pub this year have never had cause to complain. I'm sure you would agree that some noise is to be expected when living in close proximity to a pub, but since the new management took over there have been the following causes for concern:

- Extreme noise, especially after midnight. This is everything from patrons screaming and shouting to large fights and is hugely disturbing. I now understand that the pub is proposing outdoor events and live music, which is completely unacceptable in an residential setting
- Detritus from illegal drugs on the pavement
- Pools of vomit on the pavement - I'm sure you can imagine how unpleasant it is to have to ensure your children avoid puddles of sick on the walk to school in the morning. In fact, my 6-year-old daughter was distraught tonight when she stepped in a pile of fresh sick outside the pub while walking home from cricket practice at 19:40.
- Huge problems with parking, including parking on corners making it difficult to safely cross roads, and I dread to think what would happen if an ambulance or emergency services needed access. I'm sure you are aware that the pub previously had two large car parks, one of which it sold for housing and one of which it is now using as a beer garden. It is completely inappropriate for a venue of this size to no longer have any parking available and this is having a detrimental effect on the whole street.

In sum, the pub is overcrowded (blatantly breaking covid rules with an completely packed beer garden) and the patrons are overserved and allowed to engage in anti-social behaviour. At the same time, the pub is not behaving in a way appropriate to its residential setting by removing the use of its car park and allowing and even planning for excessive noise. Your help in this matter you would be appreciated.

Best wishes,

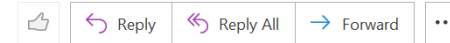
Elizabeth Coulson

The Garrick's Head



T Hunt
To Environmental Health; Armstrong, Katie

Follow up. Start by 15 June 2021. Due by 15 June 2021.



Mon 14/06/2021 22:53

Good evening,

I am writing to raise some concerns I have with the Garrick's Head pub, which I live opposite on Brook Road.

The side of the pub opposite my house used to be a car park, but during the last 8 or so weeks has become an extended beer garden and smoking area, recently with the addition of a huge TV showing the football. During the period of time where pubs were only allowed to serve people outside, we were very tolerant of the noise and issues that have come with the additional seating given that the pub had no other choice.

I'm incredibly concerned though that the installation of the outdoor TV along with recent planning application for a permanent smoking area to the side of the pub suggest that this space will not be returning to a car park in the near future. This brings with it several issues for those of us living on Brook Road. Mainly, the additional cars from those visiting the pub are making it increasingly difficult to find parking on our road and there is often traffic because of the number of cars on both sides of the road. Both mine and my partner's cars have been clipped by people driving past outside our house due to the overcrowded road. On Saturday night I was blocked into my drive as a van had ignored and parked across the white access lines.

Aside from the parking, the Brook Road side of the pub faces several houses, and moving seating and the smoking area to that side is reducing the privacy of those residents. There has already been a lot of noise late at night, a few fights and shouting, frequently taxis beeping outside the pub after midnight, smashed bottles and glasses on the road and perhaps the most upsetting is the number of people who area choosing to urinate on mine and my neighbours walls/fences/bins. I have been absolutely shocked by the number of people doing this and that the clientele at The Garrick's Head seem to think this is acceptablr. Over the past weekend I have seen 9 people urinating and 2 people throwing up in the area directly outside my house. I have in fact spent most of this weekend out of the house and these are simply the occasions I have seen when I've gone to my window. I imagine the actual numbers are much higher.

I feel that some of these parking issues could be avoided if the beer garden for the pub remained on the Moorside road side of the pub, allowing the car park to remain as just that. As for the urinating, fighting, noise and the general feeling of not being safe in my own home that the pub is creating, do you have any suggestions of what can be done? We have called the police a few times when fights have broken out or when the noise levels get ridiculously high but I'm aware they have emergencies to deal with and don't want to cause them to be spread even more thinly.

I look forward to hearing from you.

Tessa Hunt

RE: Late licenses



Mandy Fitzsimmons

To Licensing



You replied to this message on 24/11/2021 11:55.



Tue 23/11/2021 10:50

Hi Katie

Apologies for the delay in getting back to you. The premises in question is The Garrick's Head M41 5SH.

I think they a music licence until 11pm however, on the past 2 Saturdays we've had to ensure loud live music until at least 11.45. This Saturday i thought it had finished at 10.30 and was glad of the peace. However, the band must have just been on a break as they were back even louder just before 11.

They often keep the side door open which obviously increases the noise levels.

Three new houses have been built next to the pub. I feel for the people who move into those houses as the noise is ridiculous. I'm sure as part of the planning permission approval there was something about increased sound proofing, I can't imagine that anything has been done on this as we can still hear songs word for word and we live a good few doors away.

What can be done to complain about the live music after 11am?

Many thanks

Mandy

[Sent from Yahoo Mail on Android](#)

From: Jennifer Nolan [REDACTED]
Date: 5 August 2022 at 19:06:36 BST
To: environmental.health@trafford.gov.uk
Subject: Garricks Head Urmston

Hi

Garricks head are using outdoor speakers for an singer as they have before.

I can hear it in my house even with the windows closed.

It is stated in their noise management plan that there are no outdoor speakers to be used.

It is also stated in their noise management plan that glass collection should happen from 7am-7pm. It doesn't.

Please confirm who monitors this noise management plan.

I look forward to your reply

Regards

Jen Whitworth

Sent from my iPhone

From: Thomas, Simon

Sent: 08 August 2022 19:03

To: Boyle, Joanne <Joanne.Boyle@trafford.gov.uk>; Licensing <licensing@trafford.gov.uk>

Cc: Carter, Ged <Ged.Carter@trafford.gov.uk>; O'Sullivan, Dolores <Dolores.O'Sullivan@trafford.gov.uk>

Subject: Garricks Head Noise Complaints

Hi Joanne

I have received complaints regarding noise from the Garrick's Head, ongoing recently, but over the last weekend it became quite a nuisance.

I have been told that the live band/DJ was clearly audible past 11 pm on Sat 6th August, and that it seems the doors were open whilst the band played. Sunday 7th August had bouncy castles, and children's games with a DJ based outside the pub in their garden and again the noise was very intrusive.

I am happy to visit the premises to remind them of their responsibilities but could you please let me know of any restrictions on noise, is there supposed to be a noise limiter in the premises? Should the doors remain closed during music functions(band or DJ)?

What are their restrictions, if any, around external DJs? If they require TEN's was one applied for last Sunday?

Thank you in anticipation

Kindest Regards

Garricks Head Urmston

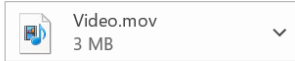


Jennifer Nolan [REDACTED]

To Licensing

Cc Thomas, Simon

SRU'S



Hi

Could the enforcement officer contact me back regarding the Garricks head pub in Urmston as promised.

This was tonight at 11.20pm, fireworks!

Woke up my 6yr old crying and sent my dog crazy.

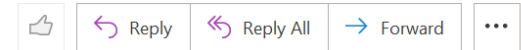
All from the pubs car park.

It's unacceptable and inflammatory.

I look forward to the call [REDACTED]

Thanks Jen



Sent from my iPhone

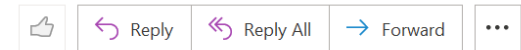


Thu 25/08/2022 23:34

Garricks Head



Thomas, Simon
To  Crotty, Ursula;  Licensing



Fri 26/08/2022 12:38

Hi Ursula

Further to the report on the Garrick it seems that last night Thurs 25th a large fireworks display was set off at around 11.20pm

I will forward video when I get to my laptop to back up the claim

This behaviour is very disturbing to residents and I feel we need an explanation and potentially conditions on the licence to arrest the extremely anti social noise issues from the pub

Simon Thomas
Labour Councillor Flixton Ward



www.trafford.gov.uk

From: Simon Wrigley [REDACTED]
Sent: 17 September 2022 09:40
To: Licensing <licensing@trafford.gov.uk>
Cc: Carter, Ged [REDACTED]; Thomas, Simon [REDACTED]
Subject: The Roebuck Pub

Hi there, I am contacting you in the capacity of a resident (2a Briar Close - the apartment above The Gallery 44 Brook Road which is licensed and we own).

Last night we were woken by a very loud screaming noise. Together with many other residents we got out of bed (approximately 11.50pm) and went out onto Brook Road to see where the noise was coming from and whether it posed a threat to us.

We were greeted by the Robuck publican (Dawn) who said that she had evacuated the pub, that there had been a freak accident, that it could have killed her operative and that they were lucky to be alive. I don't know any more details than this. A lot of young people were streaming out of the pub at the time, with no regard for keeping noise levels down.

I have several concerns.

- 1 If the screaming noise was as a result of changing the barrels, why was it being done at this time?
- 2 What time is The Roebuck licensed to sell alcohol? Clearly many people were still inside the pub just before midnight.
- 3 By the publican's own admission, somebody could have been killed, which surely warrants an investigation by H&S?
- 4 If she "evacuated the pub" (her words), and "we are lucky to be alive" (her words), does the possible threat to life affect local residents? And what will be done to prevent this danger in future?...let alone the antisocial behaviour presented by the accident and Roebuck customers exiting the pub.
- 5 My understanding is that Dawn does not have a license. Is this correct? There was nobody else on site acting as a licensee on duty at the time.

DO NOT PASS ON MY NAME OR ADDRESS TO ANYONE. I DO NOT TRUST THE ROEBUCK. WE HAVE WITNESSED DRUG TAKING ON A LARGE SCALE (AND HAVE BROUGHT THIS TO THE ATTENTION OF THE POLICE), BUT WE FEAR FOR OUR SAFETY IF MY NAME AND ADDRESS WAS DIVULGED TO DAWN OR ANYONE ELSE.

Many thanks,

Simon Wrigley

From: Armstrong, Katie <Katie.Armstrong@trafford.gov.uk> on behalf of Licensing <licensing@trafford.gov.uk>
Sent: Wednesday, September 21, 2022 1:39 PM
To: Simon Wrigley [REDACTED]
Subject: RE: The Roebuck Pub

Good Afternoon Simon,

Thank you for your email.

Before we pass it on, please can you clarify if you mean The Roebuck Pub, Garricks Head or Bird l'th Hand?

With Regards,






Katie Armstrong
Licensing Officer
Place Directorate - Regulatory Services
Trafford Town Hall
Talbot Road

Re: The Roebuck Pub




Simon Wrigley
To: Licensing



  Reply  Reply All  Forward 

Wed 21/09/2022 13:56



 Follow up. Start by 21 September 2022. Due by 21 September 2022.
If there are problems with how this message is displayed, click here to view it in a web browser.

I'm sorry, I meant the Garrick on Mooreside Road

From: Armstrong, Katie <Katie.Armstrong@trafford.gov.uk> on behalf of Licensing <licensing@trafford.gov.uk>

Sent: Wednesday, September 21, 2022 1:39 PM

To: Simon Wrigley



Subject: RE: The Roebuck Pub

Good Afternoon Simon,

Thank you for your email.

Before we see it as, please can you clarify if you mean The Roebuck Pub, Cowdley Head or Bird 'th Head?

The Garricks Head

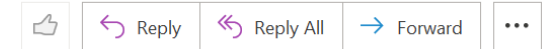
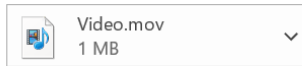


Jennifer Nolan

To Licensing; Environmental Health; Boles, James

SRU'S

Follow up. Start by 24 April 2023. Due by 24 April 2023.
You replied to this message on 24/04/2023 16:45.



Sat 22/04/2023 20:46

Hi

I hope you are all well.

Im contacting you again regarding the Garricks Head on Moorside Road.

Since our last contact the pub has been relatively quiet and not consistently loud, although that is mainly to do with the weather and time of year.

However this is more about the anti social behaviour that seems to be a regular occurrence.

For good Friday the police were called to a fight that happened and we have ring camera footage of the guy screaming and asking for a one on one fight with a glass bottle behind his back. (Video below) this is just outside our house and below where our children sleep.

Today at 430pm there was another fight and glass smashed outside the pub. My children were playing in the garden and ran in upset as they could hear the screaming and swearing and glass smashing.

The pub is far away from the "Family" pub it is advertised as. At a push it's mainly young men and underage drinkers who gather there and stay outside and scream and shout and fight until the early hours.

The pub is a drag on our community there is nothing community about it and in fact causes some of our older neighbours to be anxious when there is late night openings and fights and screaming.

I find it unacceptable it's allowed to be open till 2am and this recent fight that scared my children whilst they were playing in their own garden on a Saturday afternoon has pushed me over the edge.

Please can someone look into the anti social aspect and remind the pub that it has a duty of care under license conditions to follow.

I can only imagine as they have extended their beer garden into their car park again the level of noise will increase along with the good weather.

Please can you advise back what action if any is being taken by the council to help this matter as I'm not the only resident complaining.

Thank you for all your help in the previous matter I did appreciate your update and contact and for the time it did seem to sort of work and sorry to be back in contact again.

Thanks Jen

Sent from my iPhone

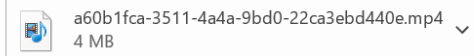
[Suat] The Garrick, Urmston








moorse moore

To  Licensing

SRU'S



  Reply  Reply All  Forward 

Tue 01/08/2023 20:49

Hello,

I need to raise this with you....

Can you advise if this is normal for this pub? TVs outside, loud music at weekends, rude and aggressive landlady

It can be heard for miles! And we live some some distance away

More can be found on their socials!

Thank you

A concerned local resident

[Sent from Yahoo Mail for iPhone](#)

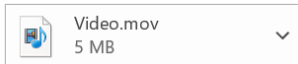
Garricks Head Urmston Moorside Road








Jennifer Nolan

To Licensing; Belfield, Peter; [Redacted]

SRU'S



  Reply  Reply All  Forward 

Sat 09/09/2023 21:55

Hi

Can someone please explain how this is allowed at nearly 10pm.

Not only do they have this really loud coming out of the back, they also have the rugby playing on the outdoor tv in the front so people screaming and shouting.

It's just unacceptable and unfair.

Please can something be done as it's ridiculous the amount this pub is allowed to get away with.

Kind Regards

Jen Whitworth

Sent from my iPhone

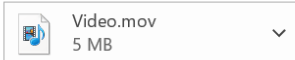
Fwd: Garricks Head Urmston Moorside Road



Jennifer Nolan

To Licensing; [redacted]

SRU'S



Reply Reply All Forward

Sat 09/09/2023 23:49

It's now 23.45 and still this is the level of noise.

Sent from my iPhone

Begin forwarded message: